

Rainwater Damage Relief Service

www.works.gov.bh

Rainwater Damage Relief Service

This service is provided by the Ministry of Works to individuals for Rainwater Damage Relief

Our Services

All Individuals Business Government

| | | | |
|--|--|--|--|
|  <p>Follow Up on Requests</p> <p>Start Now >></p> |  <p>New Road Asphalt Request</p> <p>Start Now >></p> |  <p>Paying parking meter fees Exemption</p> <p>Start Now >></p> |  <p>Rainwater Damage Relief Application</p> <p>Start Now >></p> |
|  <p>Internship Request</p> <p>Start Now >></p> |  <p>Pedestrian Crossing Facilities Request</p> <p>Start Now >></p> |  <p>Drop Curbs Request</p> <p>Start Now >></p> |  <p>Sanitary Complaints Submission</p> <p>Start Now >></p> |

Click “Submit Rainwater Damage Relief Application” to submit a new request

Welcome to Ministry of Works eService

Application Follow Up eService

Welcome to the Ministry of Works Application Follow Up eService. With continuing our effort to provide a higher standard of living and quality of life to the citizens of Bahrain, we provide this eService as another channel for application follow up.

-  **Submit Follow Up Request**
Use this option to submit a new Follow Up Request. Please do not submit multiple requests for a single application. All requests are monitored and any misuse will be acted upon.
-  **Submit Rainwater Damage Relief Application**
Use this option to submit a new Rainwater Damage Relief Application. Please do not submit multiple requests for a single application. All requests are monitored and any misuse will be acted upon.
-  **Follow Up Request Status Inquiry**
Use this option to check the status of a previously submitted follow Up Request. To check the status you would need the report number and personal number.
-  **Municipality Council Login**
This Option to be used by municipal council members and coordinators to follow Up their requests and take the required actions.
-  **How Do I?**
Video presentation for 'How to submit new Request' and 'How to check the status of the request' using this eService. [PDF File](#)

This service is provided by Ministry of Works 

Rainwater Damage Relief Service – Submit New Application

To proceed with your request, fill in all the required information, then click “Next” to continue to the next step of your application.

Welcome to Ministry of Works eService

Application Follow Up eService

Submit Rainwater Damage Relief Application

Instructions

- Please ensure that the correct CPR number is entered.
- Enter the contact numbers without the country code
- Please provide a valid email address to receive all notifications.

Note

- This service is to cater the type of application listed in the form, any unrelated or duplicate request will be cancelled.

Applicant Information

| | |
|--------------------------|--|
| Applicant Name * | <input type="text"/> |
| CPR number * | <input type="text"/> |
| Email * | <input type="text"/> |
| Contact Numbers * | <input type="text"/> |
| Address * | Flat No. <input type="text"/> |
| | Building /Shop Number <input type="text"/> |
| | Road / Avenue <input type="text"/> |
| | Block Number <input type="text"/> |

Damage Details

| | |
|-------------------------|--|
| Date of damage * | <input type="text"/> |
| Water source * | -- Please Select Appl <input type="button" value="v"/> |

Instructions

- Click on 'Browse' then select a file name need to be attached
- Documents to be attached should be in BMP/PNG/PDF/JPG/JPEG/GIF format
- The file size should not exceed 6 MB
- Please attach all the required documents (if not) to submit the application correctly

Attachment Details

| Document Type | Actions |
|---|---|
| A copy of the property ownership \ Lease contract * | <input type="button" value="Choose File"/> No file chosen |
| A copy of the legal obligation, if there are heirs * | <input type="button" value="Choose File"/> No file chosen |
| A copy of the International Bank Account Certificate (IBAN) approved by the bank for the applicant. * | <input type="button" value="Choose File"/> No file chosen |

Items marked with * are required.

Rainwater Damage Relief Service – Submit New Application

To proceed with your request, fill in all the required information. Enter the details of the damage to your property or vehicle, then click **“Add”** to include the damage in your request. Once completed, click **“Next”** to proceed.

Welcome to Ministry of Works eService

Application Follow Up eService

Submit Rainwater Damage Relief Application

Instructions

- Navigate to the 'Property Damage' section and choose the appropriate damage type from the drop-down list

Note

- Requests for vehicles that are not in the name of the applicant will be automatically cancelled, and a separate request must be submitted to the vehicle owner.

Details of property damage

| # | Type of damage * | Number * | Estimated Cost * | Actions |
|---|--|----------------------|----------------------|------------------------------------|
| | <input type="text" value="- Damage Type -"/> ▼ | <input type="text"/> | <input type="text"/> | <input type="button" value="ADD"/> |

Vehicle damage details

| # | Type of damage * | Car Number * | Registration Type * | Estimated Cost * | Applicant Is Not Vehicle Owner * | Actions |
|---|----------------------|----------------------|------------------------|----------------------|-------------------------------------|------------------------------------|
| | <input type="text"/> | <input type="text"/> | <input type="text"/> ▼ | <input type="text"/> | <input type="checkbox"/> Not Owner? | <input type="button" value="ADD"/> |

Rainwater Damage Relief Service – Submit New Application

To proceed with your request, attach all required files for each reported damage. Once all files are attached, click “Submit”. If you need to add more documents later, click “Save Draft”. An **application number** will be generated, which you can use to access the application later and upload additional documents.

Welcome to Ministry of Works eService

Application Follow Up eService

Submit Rainwater Damage Relief Application

Instructions

- Click on 'Browse' then select a file name need to be attached
- Documents to be attached should be in BMP/PNG/PDF/JPG/JPEG/GIF format
- The file size should not exceed 6 MB
- Please attach all the required documents (if not) to submit the application correctly

Note

- This service is to cater the type of application listed in the form, any unrelated or duplicate request will be cancelled.
- Requests for vehicles that are not in the name of the applicant will be automatically cancelled, and a separate request must be submitted to the vehicle owner.

Details of property damage

| # | Type of damage | Number | Estimated Cost | Picture of damage * | Copy of invoice | Actions |
|---|----------------------|--------|----------------|---|---|---|
| 1 | Wooden Door (Double) | 1 | 200 | <input type="button" value="Choose File"/> No file chosen | <input type="button" value="Choose File"/> No file chosen |  |

Vehicle damage details

| # | Type of damage | Car Number | Estimated Cost | Owner IBAN Certificate | Picture of damage * | Actions |
|---|----------------|------------|----------------|---|---|---|
| 1 | test | 539776 | 3000 | <input type="button" value="Choose File"/> No file chosen | <input type="button" value="Choose File"/> No file chosen |  |

Rainwater Damage Relief Service - Submit New Application

If your application has already been submitted, you can attach additional files to support your request. If it is saved as a draft, attach the missing documents and then click **“Submit”** to proceed

Welcome to Ministry of Works eService
Application Follow Up eService

Follow Up Request Status Inquiry

Instructions

- You can attach a photograph related to the application.
- Click the 'Back' button to go back from the previous page.
- Click the 'Exit' button to exit the eService.

Note

- All personal data is not displayed to protect the privacy of the applicants.

Status Details

| | |
|---------------------|--|
| Application Number | MOW/2625/12/152 |
| Status | Application Saved (Please click the "Submit" button to submit the application once it is complete) |
| Requested Date/Time | 23/12/2025 11:23 AM |

Follow Up Request Details

| | |
|------------------|--------------------------|
| Requester Name | test |
| Personal Number | 96020-090 |
| Flat No. | 1 |
| Road Number | 4652 |
| Block Number | 555 |
| Area | Budiyin |
| Governorate | NORTH-EAST |
| Building | 5 |
| Application Type | Rain Damage |
| Request Details | Compensation for damages |

Details of property damage

| # | Type of damage | Number | Estimated Cost | Picture of damage * | Copy of invoice |
|---|----------------------|--------|----------------|---|---|
| 1 | Wooden Door (Double) | 1 | 200 | <input type="button" value="Choose File"/> No file chosen Wooden Door (Double) Pic.pdf | <input type="button" value="Choose File"/> No file chosen |

Vehicle damage details

| # | Type of damage | Car Number | Estimated Cost | Applicant Is Not Vehicle Owner | Owner IBAN Certificate | Picture of damage * |
|---|----------------|------------|----------------|--------------------------------|---|--|
| 1 | test | 539776 | 3000 | No | <input type="button" value="Choose File"/> No file chosen | <input type="button" value="Choose File"/> No file chosen test-VehiclePic.pdf |

Comments Details

Comments

Attachment Details

| Filename | Uploaded Date | File Size | Actions |
|--|---------------------|-----------|---|
| A copy of the property ownership \ Lease contract .pdf | 23/12/2025 11:23 AM | 27.9 KB | <input type="button" value="Download"/> <input type="button" value="Delete"/> |
| A copy of the legal obligation, if there are heirs.pdf | 23/12/2025 11:23 AM | 27.9 KB | <input type="button" value="Download"/> <input type="button" value="Delete"/> |
| A copy of the International Bank Account Certificate (IBAN) approved by the bank for the applicant.pdf | 23/12/2025 11:23 AM | 27.9 KB | <input type="button" value="Download"/> <input type="button" value="Delete"/> |

Attachments Instructions

- Select the document type you want to attach. Click on 'Browse' or 'Choose' then select a file name need to be attached
- Documents to be attached should be in BMP/PNG/PDF/JPG/JPEG/GIF format
- The file size should not exceed 5 MB

Filename No file chosen

PRINT SUBMIT BACK EXIT

Details of property damage

| # | Type of damage | Number | Estimated Cost | Picture of damage * | Copy of invoice |
|---|----------------------|--------|----------------|---|---|
| 1 | Wooden Door (Double) | 1 | 200 | <input type="button" value="Choose File"/> No file chosen Wooden Door (Double) Pic.pdf | <input type="button" value="Choose File"/> No file chosen |

Vehicle damage details

| # | Type of damage | Car Number | Estimated Cost | Applicant Is Not Vehicle Owner | Owner IBAN Certificate | Picture of damage * |
|---|----------------|------------|----------------|--------------------------------|---|--|
| 1 | test | 539776 | 3000 | No | <input type="button" value="Choose File"/> No file chosen | <input type="button" value="Choose File"/> No file chosen test-VehiclePic.pdf |

Comments Details

Comments

Attachment Details

| Filename | Uploaded Date | File Size | Actions |
|--|---------------------|-----------|---|
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- The file size should not exceed 5 MB

Filename No file chosen

PRINT SUBMIT BACK EXIT

Rainwater Damage Relief Service – Submit New Application

Once the application is submitted, you will be allowed to add comments, then click **“Save”**. You can also add more attachments.

Welcome to Ministry of Works eService

Application Follow Up eService

Follow Up Request Status Inquiry

Instructions

- You can attach a photograph related to the application
- Click the 'Back' button to go back from the previous page
- Click the 'Exit' button to exit the eService

Note

- All personal data is not displayed to protect the privacy of the applicant.

Status Details

| | |
|---------------------|--|
| Application Number | MOW/2025/12/152 |
| Status | Application Saved - Please click the "Update" button and upload the missing attachments. |
| Requested Date/Time | 23/12/2025 11:23 AM |
| MOW Comments | |

Follow Up Request Details

| | |
|------------------|--------------------------|
| Requester Name | test |
| Personal Number | 960304592 |
| Flat No. | 1 |
| Road Number | 4652 |
| Block Number | 555 |
| Area | Buddalya |
| Governorate | NORTHERN |
| Building | 5 |
| Application Type | Rain Damage |
| Request Details | Compensation for damages |

Details of property damage

| # | Type of damage | Number | Estimated Cost | Picture of damage | Copy of invoice |
|---|----------------------|--------|----------------|------------------------------|-----------------|
| 1 | Wooden Door (Double) | 1 | 200 | Wooden Door (Double) Pic.pdf | |

Vehicle damage details

| # | Type of damage | Car Number | Estimated Cost | Applicant Is Not Vehicle Owner | Owner IBAN Certificate | Picture of damage |
|---|----------------|------------|----------------|--------------------------------|------------------------|---------------------|
| 1 | test | 539776 | 3000 | No | | test-VehiclePic.pdf |

Comments Details

Comments

Attachment Details

| Filename | Uploaded Date | File Size | Actions |
|--|---------------------|-----------|---|
| A copy of the property ownership \ Lease contract .pdf | 23/12/2025 11:23 AM | 279 KB |   |
| A copy of the legal obligation, if there are heirs.pdf | 23/12/2025 11:23 AM | 279 KB |   |
| A copy of the International Bank Account Certificate (IBAN) approved by the bank for the applicant.pdf | 23/12/2025 11:23 AM | 279 KB |   |

Attachments Instructions

- Select the document type you want to attach. Click on 'Browse' or 'Choose' then select a file name need to be attached
- Documents to be attached should be in BMP/PNG/PDF/JPG/DPEG/GIF format
- The file size should not exceed 6 MB

Filename No file chosen

PRINT **SAVE** **UPDATE** **EXIT**

Rainwater Damage Relief Service - Follow Up Request Status Inquiry

Click “Follow Up Request Status Inquiry” to check the status of the request

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Application Follow Up eService

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-  **Follow Up Request Status Inquiry**
Use this option to check the status of a previously submitted follow Up Request. To check the status you would need the report number and personal number.
-  **Municipality Council Login**
This Option to be used by municipal council members and coordinators to follow Up their requests and take the required actions.
-  **How Do I?**
Video presentation for 'How to submit new Request' and 'How to check the status of the request' using this eService. [PDF File](#)

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Rainwater Damage Relief Service - Follow Up Request Status Inquiry

To check the status, you would need the **Application Number** and the **Personal Number**.

Welcome to Ministry of Works eService

Application Follow Up eService

Follow Up Request Status Inquiry

Instructions

- To check the status please provide the follow Up request number and personal number

Note

- All personal data is not displayed to protect the privacy of the applicant.

| Search Criteria | |
|----------------------|----------------------|
| Application Number * | <input type="text"/> |
| Personal Number * | <input type="text"/> |

Items marked with * are required.

SEARCH **EXIT**

Rainwater Damage Relief Service - Follow Up Request Status Inquiry



Application details will be displayed.

Welcome to Ministry of Works eService

Application Follow Up eService

Follow Up Request Status Inquiry

Instructions

- You can attach a photograph related to the application
- Click the 'Back' button to go back from the previous page
- Click the 'Exit' button to exit the eService

Note

- All personal data is not displayed to protect the privacy of the applicant.

Status Details

| | |
|---------------------|---|
| Application Number | MOW/2025/12/152 |
| Status | New - The Request is posted successfully. |
| Requested Date/Time | 23/12/2025 11:23 AM |
| MOW Comments | |

Follow Up Request Details

| | |
|------------------|--------------------------|
| Requester Name | test |
| Personal Number | 960304592 |
| Flat No. | 1 |
| Road Number | 4652 |
| Block Number | 555 |
| Area | Budaiya |
| Governorate | NORTHERN |
| Building | 5 |
| Application Type | Rain Damage |
| Request Details | Compensation for damages |

Details of property damage

| # | Type of damage | Number | Estimated Cost | Picture of damage | Copy of invoice |
|---|----------------|--------|----------------|-------------------|-----------------|
| 1 | Wooden Door | 1 | 200 | Wooden | |

Vehicle damage details

| # | Type of damage | Car Number | Estimated Cost | Applicant Is Not Vehicle Owner | Owner IBAN Certificate | Picture of damage |
|---|----------------|------------|----------------|--------------------------------|------------------------|---------------------|
| 1 | test | 539776 | 3000 | No | | test-VehiclePic.pdf |

Comments Details

Comments

Attachment Details

| Filename | Uploaded Date | File Size | Actions |
|--|---------------------|-----------|--|
| A copy of the property ownership \ Lease contract .pdf | 23/12/2025 11:23 AM | 27.9 KB | Download Refresh |
| A copy of the legal obligation, if there are heirs.pdf | 23/12/2025 11:23 AM | 27.9 KB | Download Refresh |
| A copy of the international Bank Account Certificate (IBAN) approved by the bank for the applicant.pdf | 23/12/2025 11:23 AM | 27.9 KB | Download Refresh |

Attachments Instructions

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- Documents to be attached should be in BMP/PNG/PDF/JPG/JPEG/GIF format
- The file size should not exceed 6 MB

Filename

PRINT
SAVE
EXIT

A thin vertical line, colored light blue at the top and fading to light grey at the bottom, positioned to the left of the text.

Thank you